

COM Key Milestone – November 2021

Key Milestones	Dates
Funding Profile due date <i>(if applicable)</i>	September 1, 2021
Current eligible employee demographics loaded into new platform	September 10, 2021
Recommended communication begins with current members and eligible employees	Early September 2021
Commuter ordering period begins via new member's account	September 11, 2021
First funding invoice	September 15, 2021
Order Form due date <i>(if applicable)</i>	October 1, 2021
Commuter ordering period ends via new member's account	October 10, 2021
Fulfillment of member's commuter order, vouchers or commuter debit cards ¹ and QuickStart Guides <i>(as applicable)</i>	Mid / Late October 2021 (Approximately 10-15 days after your enrollments are processed)
Complete client website training	Late October 2021
Go Live Date!	November 1, 2021
First monthly administration service fee invoice	November 23, 2021
Commuter pre-tax credits balances transferred	Late November / Early December 2021 (Approximately 30 days following your go live date.)

¹Your HealthEquity Visa Commuter Card can be used at designated transit agencies and parking providers everywhere Visa debit cards are accepted. Your HealthEquity Visa Commuter Card is issued by The Bancorp Bank pursuant to a license from Visa U.S.A. Inc. The Bancorp Bank; Member FDIC. © 2020 HealthEquity, Inc. All rights reserved.