

COBRA Key Milestones

Key Milestones	Owner	Expected Completion
Inserts added to ongoing coupons and new QEN packages for members in current platform	HealthEquity/WageWorks	September 1, 2021
Client configuration	HealthEquity/WageWorks	September 14, 2021
Client provided with website credentials. <i>Login must be completed within 24 hours of receipt</i>	HealthEquity/WageWorks	September 15, 2021
Client approval of plans/rates	Client	September 24, 2021
Initial member data load	HealthEquity/WageWorks	September 29, 2021
Member Welcome Letters sent	HealthEquity/WageWorks	October 6, 2021
Member invoices sent from new platform	HealthEquity/WageWorks	October 15, 2021
Inbound files re-routed	HealthEquity/WageWorks	October 25, 2021
Go Live		November 1, 2021
Outbound eligibility files transitioned	HealthEquity/WageWorks	November 1, 2021
Member data refresh	HealthEquity/WageWorks	November 8, 2021
Member Welcome Letters sent (refresh populations)	HealthEquity/WageWorks	November 11, 2021
Member funds received at old lockbox transferred	HealthEquity/WageWorks	November 15, 2021
Client/Member access to historical data disabled	HealthEquity/WageWorks	January 31, 2022