

COBRA Key Milestones

Key Milestones	Owner	Expected Completion
Inserts added to ongoing coupons and new QEN packages for members in current platform. *	HealthEquity/WageWorks	June 1, 2021
Client configuration	HealthEquity/WageWorks	June 15, 2021
Client provided with website credentials. <i>Login must be completed within 24 hours of receipt.</i>	HealthEquity/WageWorks	June 16, 2021
Client approval of plans/rates	Client	June 24, 2021
Initial member data load*	HealthEquity/WageWorks	June 30, 2021
Member Welcome Letters sent. *	HealthEquity/WageWorks	July 7, 2021
Member invoices sent from new platform. *	HealthEquity/WageWorks	July 15, 2021
Go Live		August 1, 2021
Outbound eligibility files transitioned. *	HealthEquity/WageWorks	August 1, 2021
Member data refresh. *	HealthEquity/WageWorks	August 8, 2021
Member introduction letters sent (refresh populations). *	HealthEquity/WageWorks	August 10, 2021
Member funds received at old lockbox transferred. *	HealthEquity/WageWorks	August 15, 2021
Client/Member access to historical data disabled	HealthEquity/WageWorks	October 31, 2021