

COBRA Key Milestones

Key Milestones	Owner	Expected Completion
Inserts added to ongoing coupons and new QEN packages for members in current platform	HealthEquity/WageWorks	December 1, 2021
Client configuration	HealthEquity/WageWorks	December 16, 2021
Client provided with website credentials. <i>Login must be completed within 24 hours of receipt</i>	HealthEquity/WageWorks	December 17, 2021
Client approval of plans/rates	Client	December 23, 2021
Initial member data load	HealthEquity/WageWorks	January 3, 2022
Member Welcome Letters sent	HealthEquity/WageWorks	January 6, 2022
Member invoices sent from new platform	HealthEquity/WageWorks	January 14, 2022
Go Live		February 1, 2022
Outbound eligibility files transitioned	HealthEquity/WageWorks	February 1, 2022
Member data refresh	HealthEquity/WageWorks	February 8, 2022
Member Welcome Letters sent (refresh populations)	HealthEquity/WageWorks	February 11, 2022
Member funds received at old lockbox transferred	HealthEquity/WageWorks	February 15, 2022
Client/Member access to historical data disabled	HealthEquity/WageWorks	April 1, 2022