COBRA Key Milestones

Key Milestones	Owner	Expected Completion
Inserts added to ongoing coupons and new QEN packages for members in current platform	HealthEquity/WageWorks	January 1, 2022
Client configuration	HealthEquity/WageWorks	January 10, 2022
Client provided with website credentials. *Login must be completed within 24 hours of receipt*	HealthEquity/WageWorks	January 11, 2022
Client approval of plans/rates	Client	January 20, 2022
Initial member data load	HealthEquity/WageWorks	January 24, 2022
Member Welcome Letters sent	HealthEquity/WageWorks	February 1, 2022
Member invoices sent from new platform	HealthEquity/WageWorks	February 14, 2022
Inbound files re-routed	HealthEquity/WageWorks	February 23, 2022
Go Live		**March 1, 2022**
Outbound eligibility files transitioned	HealthEquity/WageWorks	March 8, 2022
Member data refresh	HealthEquity/WageWorks	March 9, 2022
Member Welcome Letters sent (refresh populations)	HealthEquity/WageWorks	March 10, 2022
Member funds received at old lockbox transferred	HealthEquity/WageWorks	March 15, 2022
Member in Waiting Period Data Load	HealthEquity/WageWorks	March 21, 2022
Member in Waiting Period Welcome Letter sent	HealthEquity/WageWorks	March 24, 2022
Client/Member access to historical data disabled	HealthEquity/WageWorks	May 31, 2022