

COBRA Key Milestones

Key Milestones	Owner	Expected Completion
Inserts added to ongoing coupons and new QEN packages for members in current platform	HealthEquity/WageWorks	July 1, 2022
Client configuration	HealthEquity/WageWorks	July 8, 2022
Client provided with website credentials. <i>Login must be completed within 24 hours of receipt</i>	HealthEquity/WageWorks	July 11, 2022
Client approval of plans/rates	Client	July 18, 2022
Initial member data load	HealthEquity/WageWorks	July 26, 2022
Member Welcome Letters sent	HealthEquity/WageWorks	July 29, 2022
Member invoices sent from new platform	HealthEquity/WageWorks	August 12, 2022
Inbound files re-routed	HealthEquity/WageWorks	August 25, 2022
Go Live		September 1, 2022
Outbound eligibility files transitioned	HealthEquity/WageWorks	September 7, 2022
Member data refresh	HealthEquity/WageWorks	September 11, 2022
Member Welcome Letters sent (refresh populations)	HealthEquity/WageWorks	September 14, 2022
Member funds received at old lockbox transferred	HealthEquity/WageWorks	September 15, 2022
Member in Waiting Period Data Load	HealthEquity/WageWorks	September 23, 2022
Member in Waiting Period Welcome Letter sent	HealthEquity/WageWorks	September 26, 2022
Client/Member access to historical data disabled	HealthEquity/WageWorks	November 30, 2022